

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Valley Water & Sewer -Deerwood WV3300230 did not meet scheduled monitoring requirements.

Our water system violated a drinking water reporting requirement the past year. Even though this was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether our drinking water meets health standards. During 2021 to 2022, we did monitor for the required parameters, but the data was not delivered to us and in turn it was not sent to the state by the due date.

What should I do?

There is nothing you need to do currently.

The table below lists the monitoring we did not conduct, how often we are supposed to sample and how many samples we are supposed to take, how many samples we took and when the samples should have been taken.

Required Monitoring	Compliance period
03, Monitoring, Routine Major SOC sample results not submitted	10/1/2021 to 12/31/21 & 4/1/2022 to 6/30/22
03, Monitoring, Routine Major VOC sample results not submitted	1/1/2020 to 12/31/22
72, Consumer Confidence Rule (CCR)	1/1/2021 to 12/31/21

What happened? What is being done?

Samples were collected in the proper quarter, but the laboratory did not return the data until after the due date. We are in the process of sampling earlier to avoid any laboratory delays. The laboratory that was used went out of business and we did not receive the test results, thus they could not be sent into the state. The notice on the water bill or URL was not properly provided to the state for access to the CCR online. We will make sure that the access is printed correctly.

For more information, please contact Jeff Pippel at 725-1940, 270 Industrial Blvd., Kearneysville, WV 25430.

This notice is being sent to you by Valley Water & Sewer -Deerwood

Public Water System ID# WV3300230

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