

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Walnut Grove Utilities (WV3301942) did not meet scheduled monitoring requirements.

Our water system had violations that were sent out in notifications in years previous. Due to **Health Department notification requirement changes**; we are being asked to resend our notifications to our customers regarding these violations. Even though this was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to monitor your drinking water on a daily basis. Results of regular monitoring are an indicator of whether our drinking water meets health department standards. During 1/1/20 to 12/31/2020, Jefferson Utilities monitored for the below required parameters, however, the data was not delivered to us in a timely manner from the testing laboratory facility. Due to this delay, we were unable to submit it timely to the State Health Department by the applicable due date.

What should I do? There is nothing you need to do regarding these violations.

The table below lists the monitoring parameters where violations were issued. This table reflects how often, how many and time period in which each sample should be taken.

Required Monitoring	Required Monitoring Frequency	Compliance period
Monthly Operational Report (MOR) Chlorine (Type 31,36)	Monthly	9/1/2018 to 9/30/2018
Monthly Operational Report (MOR) Turbidity (Type 38)	Monthly	7/1/2018 to 7/31/2018 6/1/2018 to 6/30/2018
Radionuclides (Type 03)	Quarterly	7/1/2019 to 9/30/2019
Synthetic Organic Chemicals (Type 03)	Triennial	1/1/2017 to 12/31/2019 Treatment Plant 5
Synthetic Organic Chemicals Analyte:2,4-D (Type 03)	Quarterly	10/1/2019 to 12/31/2019 Treatment Plant 3
Simazine Sampling (Type 03)	Quarterly	4/1/2020 to 6/30/2020
Nitrate Sampling (Type 03)	Quarterly	7/1/2019 to 9/30/2019
Failure to correct significant deficiencies identified during a Sanitary Survey	When Due	Due 4/11/2018
Volatile Organic Chemicals (VOC) (Type 03)	Quarterly	7/1/2019 to 9/30/2019
Haloacetic Acids & Trihalomethanes (Type 27)	Quarterly	10/1/2021 to 12/31/2021
Lead & Copper Reporting (Type 52)	Six Months	7/1/2021 to 12/31/2021
Nitrite (Type 03)	Yearly	1/1/2021 to 12/31/2021

What happened and what is being done?

- Chlorine results were not received by the State Health Department upon faxing the results to them
- Turbidity reporting was changed by the State and we were not aware
- Trihalomethanes, Haloacetic Acids, Radionuclides, Volatile Organic Compounds, Nitrate, Nitrite, Synthetic Organic Compounds and Trichloroethylene were sampled in the correct period. The contract laboratory did not return the results in a timely manner for us to submit the results to the State Health Department. The late submission to the State Health Department caused this violation.
- Jefferson Utilities has submitted numerous requests to the State Health Department for an exemption to have an operator present when producing water. This is due to the system only producing water when demand is needed.
- Lead and Copper were sampled prior to the sampling plan being approved and some samples were lost in transit.

For more information, please contact our office at 304-728-2077 or by email at support@juewater.net and request to speak to Jeff Pippel, Chief Plant Operator for Jefferson Utilities, Inc.

This notice is being sent to you by **Jefferson Utilities, Inc.** for the Walnut Grove System Public Water System ID# WV3301942 and distributed on April 6, 2022