

# Jefferson Utilities Inc.

To all of our Walnut Grove System Customers:

We have been notified by the State Health Department that we had some occurring events that placed us into violations. After discussing these issues with the State, we feel that there is further explanation needed as some of these violations we strongly disagree with.

After speaking to our local Health Department representative, we were informed that our chlorine analyzer installation schedule was timely and appropriate due to the cost of each unit. When our system was connected fully, we fell into the requirement, due to increased population on one system, that all chlorine injection points be monitored. Several of the violations are redundant due to the fact that there are several treatment plants that required chlorine analyzers. These analyzers were purchased and installed but we are still required to issue a notice that the chlorine is continuously monitored and that the Monthly Operational Report was insufficient because it did not state the same. Even though we had received the approval from the local Health Department supervisor for this schedule, the State Health Department in Charleston feels it was still necessary to send a violation even though we had all of our systems monitored within 60 days of notice with a cost of over \$28,000.

There was also a missed chlorine residual recorded at a treatment plant that was taken out of service for construction of a new treatment facility. This facility has not been producing water into our system, but because this was not stated on the form, even though the local Health Department was aware, a violation was still given.

There is a notice for failure to filter a well. This well was finally deemed to be under the influence of surface water and upon the notification from the State Health Department, this well was immediately shut down and valved off from the system. Even though this disconnection was done, a violation was still given.

There are several Turbidity notices that are the result of a new computer program that we were testing, but we have returned to the original one for reporting to the state. This was a clerical error that was not caught in time. However, the testing was conducted at the plant during the daily operations, however was not reflected on the State Health Department paperwork filing when uploaded.

The Trihalomethanes and Haloacetic Acids were collected but not at the proper sample site. The official site was not active at the time of the required collection, so the sample was collected at the next closest sample tap which was down the street within the same section of water line. This was a previously approved sample location, which is why this site was used again but not accepted due to regulations.

We agree with the State on monitoring systems to make sure they stay within compliance for safe drinking water. However, the violations we received we feel are only going to alarm our customers for reasons that are not fair. In many of these cases, we had spoken to our local Health Department representative and told a certain decision which was not held up on the State level. That is why we felt it necessary to write a description to each item we received notice about.

Thank you,

Stephanie Reel  
General Manager

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

The Walnut Grove Water System WV3301942 did not meet scheduled monitoring requirements within the past year. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the periods listed in the table below, we did not monitor, or test as required and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the required monitoring and the compliance period.

Required Monitoring	Required Monitoring Frequency	Compliance Period
Monthly Operational Report Turbidity (Code 38)	Monthly	09/01/2017 to 09/30/2017 08/01/2017 to 08/31/2017 05/01/2017 to 05/31/2017
Trihalomethanes/Haloacetic Acids – Sample not collected according to approved plan (Type 27)	Yearly	01/01/2017 to 12/31/2017
Monthly Operational Report (Type 31, Type 36 and Type 41)	Monthly Chlorine Residuals	09/01/2017 to 09/30/2017 06/01/2017 to 06/30/2017 05/01/2017 to 05/31/2017
Failure to filter (Type 42)		06/28/2017

What happened? What is being done?

Please see attached letter for a description of what was done.

For more information, please contact Jeff Pippel at 304-728-2077, 270 Industrial Blvd., Kearneysville, WV 25430.

This notice is being sent to you by Walnut Grove Water System WV3301942

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